

wurkplace



SAMUEL WOOD



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**Shrewsbury
Church Stretton
Ludlow
Craven Arms**



SAMUEL WOOD

Samuel Wood are a thriving estate agents covering Shropshire and the Welsh Marches.

With four main sites managing numerous properties around the area, they present an interesting HR and Health & Safety challenge.

Luckily, Wurkplace were there to help...



THE PROBLEM

Samuel Wood, as with our other estate agent partners, required extensive support with their Health & Safety practices, policies, and procedures. Requiring risk assessments, an H&S audit to determine compliancy, and our ongoing ad-hoc corporate advice.

THE SOLUTION

Performing an analysis of their operations, sites, policies, procedures and documentation, we established any shortcomings. To remedy this, we produced a 30/60/90 day Action Plan, outlining the changes needing to be made, and worked with staff to effect those changes.

THE RESULT

Samuel Wood are now completely compliant to current legislation and have drastically reduced the risk of Health & Safety issues. With our focus on building strong, lasting relationships, Workplace has provided ongoing support with annual audits and expert ad-hoc advice when needed.

FIGURES

16 Annual Audits

4 Unique Sites

16 Safety Assessments

16 30/60/90 Action Plans

200+ Cases to Our help desk.

20+ Days Spent On Site

Audit

As with our other partners, we conducted numerous audits and risk assessments to establish any weaknesses in their practices, policies, procedures and documentation.

We presented our results in a clear manner to appropriate heads of staff at all sites, ensuring clarity on the issues and changes which needed to be made, and clarity on the responsibility moving forward.

Advise

Once we had completed our audit, we developed our 30/60/90 Day Action Plan, designed to instruct the heads of staff on the changes using our expert and bespoke corporate advice.

Following this, we advised them as and when they needed us via our helpdesk and email services, as well as monitored progress to ensure that the best practices were being embedded correctly.

Action

Once the Action Plan was established, we moved to embed best HR and H&S practice in their company.

This service included:

Compliant Documents

Bespoke H&S Support

Annual Reviews

As always, we tailored our services to them. This meant providing both actionable advice and restructuring their practices ourselves on an ongoing basis.



SAMUEL WOOD

“ Their advice is always thorough and they ensure we fully understand what is required. Staff are without exception friendly and knowledgeable, and they respond to phone calls and emails without delay. I would recommend wurkplace without hesitation. ”

Clare Hammond
Samuel Wood Ltd,
Head of Operations



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